

## PHCS Network, Specific Services Only



Congratulations. Breckpoint has joined forces with MultiPlan, Inc. to bring you the PHCS Network for specific services. You now have access to the largest primary PPO (Preferred Provider Organization) in the nation, which offers you:

### Bringing Greater Choice and Savings to your Employees

- **Choice** – Broad access to more than 4,800 hospitals and 92,000 ancillary care facilities and 920,000 healthcare professionals.
- **Savings** – Negotiated discounts that result in significant cost savings for you when you visit in-network providers, helping you to maximize your benefits. A PHCS logo on your health insurance card tells both you and your provider that a PHCS discount applies.
- **Quality** – MultiPlan applies rigorous criteria when credentialing providers for participation in the PHCS Network, so you can be assured you are choosing your healthcare provider from a high-quality network.

### How to Find a PHCS Network Provider

We can help you find the provider of your choice. Simply call 888-263-7543, Monday through Friday from 8 a.m. to 8 p.m. (Eastern Time) and identify yourself as a health plan participant accessing the PHCS Network. You may also search online at [www.multiplan.com](http://www.multiplan.com):

- Click on "Find a Provider" at the top of the page.
- After acknowledging you have read the disclaimer at the bottom of the screen, click on the green "Select Network" button.
- When selecting your network, choose "PHCS," then "Specific Services."
- Enter one of the search criteria suggested in the search box to begin your search.
- If your browser settings don't allow your location to be detected, enter a zip code.

If you are currently seeing a doctor or other healthcare professional who does not participate in the PHCS Network, you may use our Online Provider Nomination System on [www.multiplan.com](http://www.multiplan.com) accessed from the health plan section; click on "Information for health plan members" at the top of our home page and look for the "Nominate a Provider" link in the blue box. When you complete the form, we will contact your nominee to determine whether the provider is interested in joining. If so, we will follow up to recruit the provider.

### Before Your Appointment

It is your responsibility to confirm your providers' continued participation in the PHCS Network and accessibility under your benefit plan. Please also be sure to follow any preauthorization procedures required by your plan (usually a telephone number on your ID card). In addition, to ensure proper handling of your claim, always present your current benefits ID card upon arrival at your appointment.

### If You Need Assistance

If you encounter issues when scheduling appointments with PHCS Network providers, call us at 888-263-7543.